



3D PRINTER WARRANTY

All 3D Printers come with a 12 month warranty.

Things that aren't covered in the 3D printer warranty are items that are considered consumable including but not limited to the following parts: Nozzles, heater cartridges, Thermistors, Roller wheels & bearings, print surfaces, end-stop switches, SD card.

All hardware modifications invalidate warranty, unofficial firmware updates also invalidate the warranty. We may at times sell items that can be used to modify 3D printers so please be aware that modifying any 3D printer so that it is no longer stock will invalidate the warranty. 3D printer warranty is only valid for the stock machine as received by the customer.

Flashforge 3D printer warranty is invalid if the total running time of the commercial 3D printer equipment exceeds 1000 hours (Including but not limited to the Guider series), and the total running time of the consumer 3D printer equipment exceeds 400 hours (Including but not limited to the Adventurer & Creator Pro series).

3D printer warranty will also be invalidated if: an unauthorised repair has been carried out, unauthorised modification of the 3D printer, misuse, use of non official parts, use of low quality filament (we recommend Flashforge, Creality, Steadytech or Gemini filament), use of non-specified or 3rd party software, improper maintenance.

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